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| Subject: 4WD - FRONT TIRES SPINNING AND / OR 4WD / DSC LIGHT FLASHES WHEN DRIVING UPHILL OR TAKING OFF | Bulletin No: 03-001/12 Last Issued: 11/28/2012 |
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BULLETIN NOTE

- This bulletin supersedes the previous bulletin 03-001/12, issued on 01/11/2012, 03-005/11, issued on 11/29/2011 and 03-005/08, issued on 05/23/2008. The APPLICABLE MODEL(S)/VINS, PARTS, and WARRANTY INFORMATION have been revised.
- Changes are noted below in Red beside the change bar.

APPLICABLE MODEL(S)/VINS

2007-**2013** CX-9 vehicles with 4WD

DESCRIPTION

Some vehicles may experience the front tire spinning and/or 4WD/DSC light flashes with no DTCs stored when driving uphill or taking off from a stop using hard acceleration.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

WARNING:

- **DO NOT** turn on the engine during the procedure, people are near the drive wheels and the vehicle could fall off the hoist causing serious injury to people around the vehicle.

NOTE:

- This procedure will require 3 people.

1. Verify customer concern:
 - a. With one person in the vehicle, safely raise and support the vehicle so all wheels are off the ground.
 - b. Turn the ignition switch to the ON position (ENGINE OFF).
 - c. Apply parking brake to prevent the rear wheels from rotating.
 - d. Shift the selector lever to drive (D) position.
 - e. Depress accelerator pedal fully to engage electronic control coupling.
 - f. While depressing and holding the accelerator pedal, have 2 people try rotating both front tires by hand in the same direction.
 - g. If both front tires can be rotated, confirm rear propeller shaft operation.
 - If the rear propeller shaft DOES NOT rotate, go to STEP 2.
 - If the rear propeller shaft DOES rotate, diagnose further and repair as necessary. Refer to Workshop Manual section 03 - DRIVELINE / AXLE.
2. Replace the transfer unit. Refer to Workshop Manual section 03-16 TRANSFER REMOVAL / INSTALLATION.
3. Verify repair.

PART(S) INFORMATION

| Part Number | Description | Qty. |
|-----------------|---------------|------|
| AW21-27-500K-9U | Transfer unit | 1 |

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's Powertrain Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

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| Warranty Type | A |
| Symptom Code | 92 |
| Damage Code | 9K |
| Part Number Main Cause | AW21-27-500K-9U |
| Quantity | 1 |
| Operation Number / Labor Hours: | XXD1XXRX / 2.3 Hrs. |